

# Specifications

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<b>Environment</b>	HDMI 2.0 and HDCP 2.2
<b>Devices</b>	Blu-Ray, projectors, monitors, TV, PC, laptops, and media servers supporting HDMI
<b>Bandwidth</b>	594MHz
<b>Signals</b>	HDMI 2.0
<b>Connectors</b>	Connectors per TX and RX: One (1) HDMI receptacle One (1) SFP+ Cage with dual LC multimode connectors (for 10GbE port) One (1) RJ45S for Cat 5e/6 unshielded or shielded twisted pair (for 1GbE port) Two (2) 3.5mm jacks for IR emitter and IR sensor One (1) DB9 connector for RS232 One (1) 2.1mm power jack (for DC power)
<i>Note: Cables not included.</i>	
<b>Maximum Distance</b>	OM3 Multimode Fiber: Up to 985ft (300m) at up to 4K @ 60Hz (Based on a maximum length of 6.6ft (2m) of HDMI cable per end)
<b>Latency</b>	Zero Latency (undetected in human terms)
<b>Compression</b>	Uncompressed up to 4K/60 (4:2:0), and light compression for 4K/60 (4:4:4) only
<b>Network Bandwidth</b>	< 10Gbps
<b>Network Requirement</b>	10Gig Network XFI, IEEE 802.3
<b>IR Frequency</b>	38 to 56KHz
<b>RJ45 Pin Configuration</b>	<b>RJ45 Link</b> Pin 1 (R)      Pin 2 (T) Pin 3 (R)      Pin 6 (T) Pin 4 (R)      Pin 5 (T) Pin 7 (R)      Pin 8 (T)
<i>Reverse Polarity Sensitive. Use EIA/TIA 568A or 568B straight-through wiring.</i>	
<b>Fiber Cable</b>	One (1) dual LC multimode fiber cable, OM3 or better is required
<b>Power Source</b>	Input: 100-240V/1.5A (max) @ 50-60Hz Output: 5DC @ 4A Includes appropriate power cord for region (US, UK or Euro)
<b>Power Consumption</b>	Transmitter: 16 Watts      Receiver: 16 Watts
<b>Temperature</b>	Operating: 0° to 40°C      Storage: -20° to 85°C Humidity: Up to 95% non-condensing
<b>Dimensions</b>	6.3" x 4.8" x 1.0" (160mm x 122mm x 25mm)
<b>Weight</b>	1.38lbs (0.63kg)
<b>Compliance</b>	Regulatory: FCC, CE, RoHS      Flammability: 94V0
<b>Warranty</b>	3 years
<b>Order Information</b>	500761-TX-US      AV over IP 4K/60 Uncompressed Transmitter, Fiber, US 500761-RX-US      AV over IP 4K/60 Uncompressed Receiver, Fiber, US 500761-TX-UK      AV over IP 4K/60 Uncompressed Transmitter, Fiber, UK 500761-RX-UK      AV over IP 4K/60 Uncompressed Receiver, Fiber, UK 500761-TX-EU      AV over IP 4K/60 Uncompressed Transmitter, Fiber, EU 500761-RX-EU      AV over IP 4K/60 Uncompressed Receiver, Fiber, EU



## AV over IP 4K/60 Uncompressed Extender, Fiber 500761

### Quick Installation Guide

#### Overview

The AV over IP 4K/60 Uncompressed Extender, Fiber allows HDMI source equipment supporting up to 4K resolution @ 60Hz to be connected and extended to create a 4K/60 HDMI based Video Wall, Virtual Matrix Switch, and Virtual Splitter arrangements of user configurable size (X by Y) supporting 100's of screens, depending on network bandwidth, utilizing one Receiver for each display in the array. Each Transmitter (500761-TX) and Receiver (500761-RX) can be connected via dual LC multimode OM3 fiber cable up to 985ft (300m) via OM3 fiber from a 10G Ethernet Switch. The Transmitter supports HDMI 2.0 while the Receiver supports an HDMI 2.0 output port.

The units come with a power supply, an IR Sensor (for TX) and an IR Emitter (for RX) for IR based remote control applications, and a wall mount bracket kit for securing the unit to a wall.

For the point-to-multipoint and multipoint-to-multipoint configuration the Ethernet switch must have Gigabit ports, DHCP server capability, IGMP communications protocol and support Jumbo Frames.

The MuxLab Pro Digital Network Controller is available to simplify centralized configuration and control, software updates and allows for connectivity management from MuxControl and other third party applications running on smartphones and tablets.

#### Applications

Applications include video wall, digital signage, commercial and residential AV systems, classroom projector systems, boardroom systems, collaborative PC systems, and medical information systems.

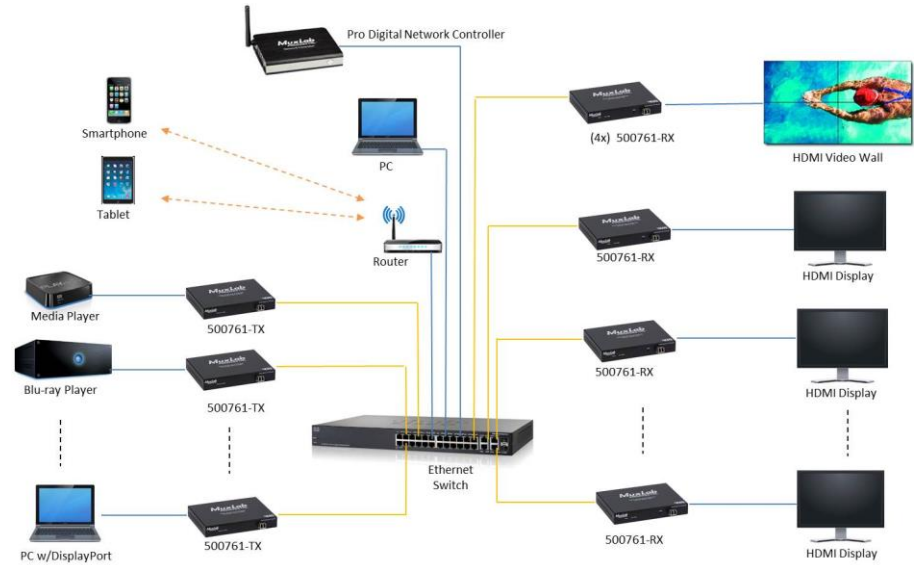
#### Installation

- Identify the connectors on the Transmitter and Receiver as indicated on the product labels, see the above front and rear product views for further details.
- Verify that the distance between the HDMI Transmitter and Receiver is within MuxLab specifications (see Specifications table for more details).
- To install the Transmitter:
  - Connect the Transmitter to the HDMI video source with a compliant cable.
  - If the application is point-to-point, then connect one (1) length of Dual LC Multimode Fiber to the LAN SFP+ connector on the Transmitter. If transmitting over the network, use a 10G Ethernet Switch between Transmitter and Receiver
- To install the Receiver:
  - Connect the Receiver to the HDMI display equipment with an HDMI compliant cable.



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- 4b. If the application is point-to-point, then connect one (1) Dual LC Multimode Fiber cable coming from the Transmitter, to the LAN SFP+ connector on the Receiver. If transmitting over the network, use a 10G Ethernet Switch between Transmitter and Receiver.
5. If the configuration is a point-to-multipoint or multipoint-to-multipoint:
- 5a. You will need to use a 10G Ethernet Switch with 10 Gigabit ports and DHCP Server support. In addition Jumbo Frame support is required, and IGMP Protocol support is required for the multipoint-to-multipoint case. **Verify that the 10G Ethernet Switch is configured correctly and that the DHCP Server is enabled, that the IGMP Protocol is enabled for multipoint-to-multipoint applications, and that Jumbo Frames is enabled.** See the operating manual for more information about configuring the 10G Ethernet Switch.
- 5b. Connect all Transmitters and Receivers to the 10G Ethernet Switch.
6. Power the Transmitter and Receiver via the supplied external power supply. Connect the power supply to each 500761 Receiver and to an AC power outlet. Next connect each 500761 Transmitter in the same manner. If power is present, the power LED on each Transmitter and Receiver will illuminate.
- Note: Power ‘ON’ the AV over IP 4K/60 Uncompressed Extender, Fiber only after all connections have been made.**
7. Power ‘ON’ the HDMI equipment and verify the image quality.
8. This product supports a bi-directional IR pass-thru control. If infrared remote control is needed to control the Source and/or Sink (i.e. Display) equipment, connect the supplied IR Sensors to the 3.5mm Stereo Jack of the Transmitter and Receiver and the supplied IR Emitters to the 3.5mm Mono Jack of the Transmitter and Receiver.



- Note: You can differentiate the IR Sensor and the IR Emitter by looking at the 3.5 mm plug. The IR Sensor is using a Stereo Plug (3 Contacts) and the IR Emitter a mono plug (2 Contacts).**
9. Position the IR Sensor so that it is directed at the hand-held remote control. For a clear IR signal reception, aim the hand-held remote control at the top of the IR Sensor enclosure.
10. Position the IR Emitter as close as possible to the source and sink equipment’s IR Sensor (i.e. DVD player, TV, etc.). For a clear IR signal reception, the IR Emitter can be glued on the source and sink equipment’s IR Sensor. The IR Emitter’s signal is transmitted from the side of the enclosure.
11. This product supports RS232 bidirectional communication. Both the Transmitter and Receiver support a DB9 connector for RS232 connectivity. Connect your RS232 cable to your equipment and to the RS232 port of the 500760 unit. Configure the RS232 communications setting via the device web interface.
12. Commands or messages may be sent to the source and sink equipment via RS232 by connecting a PC to the RS232 port of the AV over IP 4K/60 Uncompressed Extender, Fiber, or over the network via IP. This communications is meant to be machine to machine.
13. The Transmitters and Receivers may be used to create a 4K/60 Video Wall, Virtual Matrix Switch, and Virtual Splitter arrangements of user configurable size (X by Y) supporting 100’s of screens, depending on network bandwidth, as illustrated in the following diagram.

## Troubleshooting

The following table describes some of the symptoms, probable causes and possible solutions in regard to the installation of the AV over IP 4K/60 Uncompressed Extender, Fiber:

Symptom	Transmitter LEDs		Receiver LEDs		Probable Cause	Possible Solutions
	Power	Link TX/RX	Power	Link TX/RX		
No Image	OFF	OFF	OFF	OFF	No power	<ul style="list-style-type: none"> <li>• Check power connections</li> <li>• Check power supply</li> </ul>
No Image	BLINK	OFF	BLINK	ON	Booting	<ul style="list-style-type: none"> <li>• Wait until booting process finish</li> </ul>
No Image	ON	OFF	ON	OFF	No Ethernet Link	<ul style="list-style-type: none"> <li>• Check Ethernet Switch Status</li> <li>• Check Fiber Cables</li> </ul>
Choppy Video	ON	ON	ON	ON	Configuration	<ul style="list-style-type: none"> <li>• Check cable length</li> <li>• Check the HDMI/DisplayPort Cable Quality</li> <li>• Check if Jumbo Frame &amp; IGMP are enabled on the 10G Ethernet Switch</li> </ul>
Image flickers when powering up nearby equipment	ON	ON	ON	ON	Interference	<ul style="list-style-type: none"> <li>• Check cable length</li> </ul>
IR not functioning	ON	ON	ON	ON	Interference from sunlight, Fluorescent, Neon or Halogen lights	<ul style="list-style-type: none"> <li>• Place the IR equipment away from the interfering light</li> </ul>
IR not functioning	ON	ON	ON	ON	Interference from RF radiation from the TV	<ul style="list-style-type: none"> <li>• Place the IR equipment away from the RF radiation</li> </ul>

If you still cannot diagnose the problem, please call MuxLab Customer Technical Support at 877-689-5228 (toll-free in North America) or (+1) 514-905-0588 (International).